

January 26, 2005

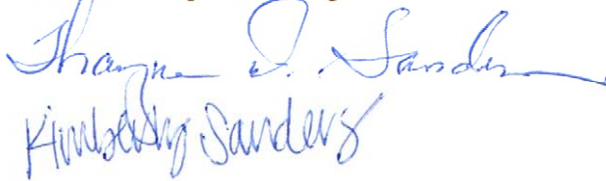
Dear Jim,

We wanted to drop you a note thanking you for all your help and support with the sale of our home there is San Jose. We were extremely pleased with every aspect of our interaction; the manner in which the "little things" were always attended to for us, and especially your follow through and professionalism with all aspects of the transaction.

You were always one step ahead of us, which allowed us to proceed with confidence, start to finish.

We're big fans!

Best wishes and good selling,

Handwritten signatures of Thayne J. Sanders and Kimberly Sanders in blue ink. The signature of Thayne J. Sanders is on the top line, and the signature of Kimberly Sanders is on the bottom line.

Thayne and Kimberly Sanders